DuPage Cheer & Power Tumbling
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For Parents- PLEASE READ as of 8/4/26

Registration

To register for classes make sure you have an account on our parent portal. Go to dupagetumbling.com and click on the parent portal link at the top of any page on website. Once you have created an account you can search for classes and register online. You can prorate into a class at anytime and the system will allow you to prorate up to 2 weeks out. If you need help with registering or finding the right class, give us a call and we can help. Once you are registered for class, you won't have to re-register. You will stay in that class until your child moves up to the next level.

Billing

We are on a continuous enrollment monthly billing system which means after you register and pay your prorated tuition and membership fee, you will be enrolled in auto pay and billed on the 25th of each month prior (i.e. September tuition is billed on August 25th). This year tuition is budgeted on a 47-week year which allows for holidays and time off for coaches and students. You do not get charged more for longer months nor do you get charged less for shorter months. In a year, you will average 4 classes/month. You will continue to be billed every month until you request to drop. Receipts are emailed to the email address on file each month. If you need to update your credit card on file, you can go into your parent portal account and update yourself or, give us a call and we can do it for you over the phone.

Evaluations & Trial Class

For new athletes or athletes transferring in from another gym who are not sure what level they would be in our class structure, we can do a quick 5-10 minute evaluation for free. We can do these evaluations before most classes during the week or Saturday mornings. Please call or email to set up an evaluation so we can ensure there is a staff member ready to conduct. Interested in trying out a class? We offer trial classes where the new athlete can be part of the entire hour class which will give them a better idea of our culture, curriculum and feel of the gym. Trial classes are $35. Create an account on the parent portal then reach out to set up a trial class.

Waitlists for Classes

Sometimes our classes become full. Especially on popular days and class times, spots fill quickly and most people keep their spot all year long. If you have a preferred class time that is currently full, we encourage you to get into a class that is your 2nd choice, and then we can put you on the waitlist for your preferred/1st choice class. This way your child gets into classes right away and can start the learning process but as soon as that spot opens up, you will be notified through email that a spot has opened up. You then just need to confirm that you do indeed still want that spot and we can make that switch for you.

Discounts

We do offer a generous discount of 15% off for siblings taking classes as well as a 15% discount on your 2nd and 3rd classes/week. If you register online, the system will recognize these situations and the discounts will be applied automatically.

Membership Fee

The membership fee is due every September or upon enrollment and is good through the end of the following August (i.e. September 1, 2026 - August 30, 2027). This fee pays into insurance and administrative costs and gives you member rates for camps, clinics, open gyms, etc.
$35/athlete or $55/family.

Dropping a Class

If you wish to drop your class, requests are due via email to coach@dupagetumbling.com by the 15th of the month prior to the month you want to drop (i.e. if you are looking to drop for October, drop request email is due via email by September 15th.). You will finish out your current paid month but we will remove you from auto billing for any future billing. Any drop requested after the 15th will result in one final billing cycle and active month of classes. If you would like to request a class transfer to accommodate your new schedule conflict, we are happy to do so. If you have any make ups, these need to be scheduled before the last day of your active month or else these make ups are lost. You can drop and come back to classes without any additional fee, but we can't guarantee there will still be a spot in the class you are dropping. No drop requests will be taken over the phone or in person.

Class Transfers

We understand that you have a busy schedule and at some point you might have to switch class days. If you would like to transfer to another class, give us a call and we will be happy to help you find a class that fits better with your schedule. If there is space in your desired class, this can even happen mid-month. We respectfully request no more than one transfer request per season as it does take time to make changes to the schedule and update class lists.

Make ups for Missed Classes

During the school year we offer 1 make up class per month/per class. During the summer, we offer UNLIMITED MAKE UPS for June, July and August. Make ups can be done in future months as long as athlete is currently registered for classes that month. Make ups never expire as long as you are currently enrolled in classes. Once you drop, all accumulated make ups expire.
We have set make up classes that we offer 2x a week to be as accommodating as possible and we ask that you please call or email to schedule a make up. For the 2026-2027 school year these make up classes are offered on Fridays at 7:30pm and Saturdays at 12:15pm. If there is room in the requested make up class, you will receive a confirmation email from us with the details.
If you have to cancel your make up class, please call or email 24 hours in advance of your make up class to be able to re-schedule. If you cancel within 24 hours or do not show up for your make up class, that class is forfeited and you cannot make up that make up class. We often have people on waitlists for make up classes and in an effort to be fair to everyone, if that make up class is missed for any reason, we cannot reschedule. No credits or refunds for missed classes. No applying missed classes towards a future tuition payment. For prolonged absences due to injury, please contact the office as we do offer injury credit with signed doctor's note.

Moving Up Levels

Our coaches are always looking to move up athletes to the next level. There is a set curriculum for each tumbling level and when an athlete is able to do those skills consistently, the coach will let the parent know when it is time to move up to the next level. For class descriptions and skill requirements, please see our class description page on website.

What to Wear for Class

Athletes should wear leotards (with or without shorts) or shorts and t-shirt. T-shirt should be tight fitting and cover midriff. **No bare midriffs (i.e. sports bras, half shirts).** Socks or trampoline shoes should be worn for all classes. Cheer shoes are allowed but athletes must walk in with different shoes then change to help keep our floors clean. No jewelry. No watches. No gum. Hair needs to be up out of face. No clothing with snaps, zippers, buttons please. No jeans or jeans shorts. Clothing cannot be too bulky or big where the top comes up over the child's head when they go upside down (I.e. dresses or skirts). Athletes can wear hoodies into gym for stretch part of class but will be asked to take off once they start tumbling/trampoline for safety.

Gym Rules

- Parents are responsible for children until they go into class.
- No running in lobby. No gymnastics (i.e. cartwheels) in lobby.
- Only water in water bottles. No food in cubbies.
- Parents are not allowed in gym. Please do not put lobby chairs at gym door openings and sit. This is a fire hazard. Please do not stand and block lobby door or sit on edge of gym floor. If you need to use the bathroom, please ask front desk staff and they will walk you to the back to use the bathrooms.
- If you choose to video your child, please talk with the coach first. No one at our gym should be recorded without their consent and we want to make sure your child and the coach are ready to be recorded. Make arrangements with the coach before class so you can work out a time for you to come in and record only your child. Usually the coach will have you come in at the end of class so you can get a good video. Please do not record from the window as you may inadvertently record other children or coaches and that is a violation of their privacy.
- Please do not talk to/try to coach athletes through window or gym door. It is distracting, confusing and not safe for child. If you have issues with anything that is happening in class or want to ask your child's coach what they are telling them, etc. please wait till the end of class and then ask your coach. They cannot come out of class to discuss things with you nor can you talk to coaches while they are coaching. Again, it is distracting and not safe for coaches who need to be focusing on the children in their class.
- Please make sure your child comes to class on time so they get the full stretch and warm up. Coming into class late is distracting to other students and coaches and the late child is not benefiting from the full stretch at the beginning of class which could lead to increased chances of injury if they are not stretched out properly or fully.
- Please be prompt in picking your child up after class. Athletes need to wait in lobby until a parent/guardian pock them up. Athletes are not allowed to wait for parents outside. They must remain inside lobby to keep them safe.
- An updated waiver must be signed (online or in person) every September or upon entry into classes. We encourage you to read through all waivers before you sign so you are familiar with all gym policies, liabilities and financial agreements.